

## Veterans Health Administration Employee Education System

And

### VISN 2 Center for Integrated Healthcare

Present(s)

#### 11.NP.PC.PCMHC3.A

### **Integrating Mental Health and Primary Care Services: Blending Co-located Collaborative Care and Care Management**

**Program Start: 3/8/2011 – Program End: 3/10/2011**

#### **Application Procedure**

Registration for this conference will be conducted electronically. Each individual will be responsible to register to attend.

Registration Link:

Please complete all requested fields before submitting; your entries will reflect name tag and certificate of completion.

Please feel free to contact Randy Allen (716) 862-8525 or [randy.allen@va.gov](mailto:randy.allen@va.gov) with any questions about the registration process or hotel logistics, or Laura Wray, PhD at [laura.wray@va.gov](mailto:laura.wray@va.gov) VISN 2 Center for Integrated Healthcare, (Buffalo) at (716) 862-8598 with questions concerning program schedule or content.

Please note:

Hotel Reservations:

- A block of sleeping rooms has been reserved at the 1 Buffalo Embassy Suites for March 7 to March 9, 2011 at the government rate of \$98.00 (single/double). Call 800-EMBASSY and mention the US Department of Veterans Affairs room block with the code USV
- or
- Go to [www.buffalo.embassysuites.com](http://www.buffalo.embassysuites.com)
  - Enter arrival and departure dates for your stay
  - Enter USV in the box entitled Group/Convention Code
  - Continue through process until a confirmation number is generated
  - Final day to register is February 7, 2011

#### **Place**

Embassy Suites Buffalo  
200 Delaware Avenue  
Buffalo, NY 14202

## **Purpose Statement**

The Center for Integrated Healthcare Integrating Mental Health and Primary Care Services: Blending Co-located Collaborative Care and Care Management conference will provide skill-development training for providers working in co-located, collaborative Primary Care-Mental Health Integration (PC-MHI) programs. This practical training will cover the basics of PC-MHI integration, evidence-based skills needed for successful Co-located Collaborative Care (CCC), blending CCC with management, supervision of Care Managers and consulting with Primary Care Providers. The program will focus on blending CCC and care management model; individuals who need skills-based training to work as BHL or TIDES care managers should attend the workshops offered by these programs. (For more information: <http://vaww1.va.gov/pcmh/>)

## **Target Audience**

Mental Health and Primary Care Leadership, Administrators, Frontline Clinicians including, but not limited to: Physicians, Psychologists, Social Workers, Nurses, Nurse Practitioners, Clinical Pharmacists, Physician Assistants and other advanced practice professionals.

## **Outcome/Objectives**

At the conclusion of this educational program, learners will be able to:

1. Discuss how evidenced-based MH interventions for Veterans can be implemented in your integrated primary care setting;
2. Cite the common challenges and solutions to implementation of integrated primary care systems; and
3. Describe the Behavioral Health Lab and TIDES care management models and how they can be blended with CCC.

## ***Accreditation/Approval***

The accreditation organizations for this course are listed below.

### ***Accreditation Council for Continuing Medical Education (ACCME)***

The VA Employee Education System is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

### ***American Psychological Association (APA)***

The VA Employee Education System (EES) is approved by the American Psychological Association to sponsor continuing education for psychologists. The Employee Education System maintains responsibility for this program and its content.

### ***American Nurses Credentialing Center (ANCC)***

VA Employee Education System is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

**Note:** ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.

### ***California Board of Registered Nursing (CA BRN)***

The VA Employee Education System is accredited as a provider of continuing education in nursing by the California Board of Registered Nursing.

## **Continuing Education Credit**

### ***Accreditation Council for Continuing Medical Education (ACCME)***

The VA Employee Education System designates this live activity for a maximum of 17.5 AMA PRA Category 1 Credit(s)™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

### ***American Psychological Association (APA)***

As an organization approved by the American Psychological Association, the VA Employee Education System is sponsoring this activity for 17.5 hours of continuing education credit. The Employee Education System maintains responsibility for this program and its content.

### ***American Nurses Credentialing Center (ANCC)***

VA Employee Education System designates this educational activity for 17.5 contact hours in continuing nursing education.

**Note:** ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.

### ***California Board of Registered Nursing (CA BRN)***

This continuing education activity has been presented by the VA Employee Education System for 17.5 contact hours. Provider approved by the California Board of Registered Nursing: Provider Number **CEP 4714**.

### ***Association of Social Work Boards (ASWB)***

VA Employee Education System, Provider Number 1040, is approved as a provider for continuing education by the Association of Social Work Boards, 400 South Ridge Parkway, Suite B, Culpeper, VA 22701. <http://www.aswb.org> ASWB Approval Period: 4/7/10 - 4/7/13. Social workers should contact their regulatory board to determine course approval.

Social workers will receive 17.5 continuing education clock hours in participating in this course.

### **Certification**

A certificate of attendance will be awarded to participants and accreditation records will be on file at the Employee Education System. In order to receive a certificate from EES, you must sign in at the beginning of this activity, complete an evaluation, attend 100% of the program, and pick up your own certificate at the conclusion of the program (certificates will not be mailed). EES cannot issue certificates for less than 100% participation as required by accrediting body regulations.

### **Report of Training**

It is the program participant's responsibility to ensure that this training is documented in the appropriate location according to his/her locally prescribed process.

## Program Schedule

Program Schedule Date: 3/8/2011

<b>Date</b>	<b>Time</b>	<b>Content</b>	<b>Faculty Name</b>
3/8/2011	7:30 – 8:00 a.m.	Registration – Foyer of Encore Ballroom	
3/8/2011	8:00 – 8:30	Welcoming Remarks, Introductions, Announcements and Training Plan	Mary Schohn
3/8/2011	8:30 – 9:00	Introduction to PC-MH Integration: History, USH Requirements and Current Status	Andrew Pomerantz
3/8/2011	9:00 – 10:30	Introduction to Models Panel: CCC Care Management (BHL, TIDES)	Margaret Dundon Andrew Pomerantz
3/8/2011	10:30 – 10:45	Break	
3/8/2011	10:45 – 11:45	Blending Models: Examples from Successfully Blended Sites	David Buyck Sarah Lucas Hartley
3/8/2011	11:45 – 1:00 p.m.	Lunch	
3/8/2011	1:00 – 1:30	Change and Transformation: Adapting to the Primary Care Culture	Andrew Pomerantz Laura Wray
3/8/2011	1:30 – 3:15	Co-located Collaborative Care: Evidenced-Based Practice in Primary Care – Five – Part 1	Katherine Dollar Margaret Dundon
3/8/2011	3:15 – 3:30	Break	

<b>Date</b>	<b>Time</b>	<b>Content</b>	<b>Faculty Name</b>
3/8/2011	3:30 – 4:30	Co-located Collaborative Care: Evidenced-Based Practice in Primary Care – Five – Part 1	Katherine Dollar Margaret Dundon
3/8/2011	4:30 – 5:00	Stay Out of Jeopardy: Know Your 5 A's	Katherine Dollar Margaret Dundon
3/8/2011	5:00 p.m.	Adjourn	

Program Schedule Date: 3/9/2011

<b>Date</b>	<b>Time</b>	<b>Content</b>	<b>Faculty Name</b>
3/9/2011	7:30 – 8:00 a.m.	Sign-in – Foyer of Avant III	
3/9/2011	8:00 – 9:00	Co-located Collaborative Care Key Elements	David Buyck Katherine Dollar Sarah Lucas Hartley
3/9/2011	9:00 – 9:45	Co-located Collaborative Care Core Competencies	Katherine Dollar Margaret Dundon
3/9/2011	9:45 – 10:00	Break	
3/9/2011	10:00 – 12:00 p.m.	Motivational Interviewing for the PACT Setting	Margaret Dundon
3/9/2011	12:00 – 1:15	Lunch	
3/9/2011	1:15 – 2:30	Concurrent Sessions:	
		Workshop #1 – Prescribers Psychotropic Medications	Andrew Pomerantz
		Workshop #2 – Non-Prescribers Psychotropic Medications	Matthew Barry
3/9/2011	2:30 – 3:30	Concurrent Sessions:	
		Workshop #1 – Implementation Action Planning	Andrew Pomerantz Laura Wray
		Workshop #2 – Mixing it up: Blending with Care Management	Katherine Dollar

<b>Date</b>	<b>Time</b>	<b>Content</b>	<b>Faculty Name</b>
		Workshop #3 Part I – Brief Treatments for Alcohol Use Disorders in Primary Care	Deborah Finnell
3/9/2011	3:30 – 3:45	Break	
3/9/2011	3:45 – 4:45	Concurrent Sessions (cont'd)	
		Workshop #4 – Tobacco Use Cessation	Katherine Dollar Margaret Dundon
		Workshop #1 Part 2 – Implementation Action Planning	Andrew Pomerantz Laura Wray
		Workshop #3 Part 2 – Brief Treatments for Alcohol Use Disorders in Primary Care (TBA)	Deborah Finnell
3/9/2011	4:45	Adjourn	

Program Schedule Date: 3/10/2011

<b>Date</b>	<b>Time</b>	<b>Content</b>	<b>Faculty Name</b>
3/10/2011	7:30 – 8:00 a.m.	Sign-in – Foyer of Avant III	
3/10/2011	8:00 – 8:45	PACT Model Overview and Its Implications for PC-MH Integration	David Hunsinger
3/10/2011	8:45 – 9:45	Introduction to Other Evidence-Based Treatment Protocols	Katherine Dollar Sarah Lucas Hartley
3/10/2011	9:45 – 10:00	Break	
3/10/2011	10:00 – 11:30	Pain Management Strategies for Primary Care	David Buyck Sarah Lucas Hartley
3/10/2011	11:30 – 12:00	Program Summary, Evaluation and Closing Remarks	Laura Wray
3/10/2011	12:00 p.m.	Adjourn	

## Faculty and Planning Committee Listing

\* Denote planning committee

+ Denotes faculty

\* Randy Allen, MA

Training Specialist

VISN 2 Center for Integrated Healthcare (CIH)

VA Western New York Healthcare System

Buffalo, NY

+ Clayton Baker, MD

Staff Physician

VA Outpatient Clinic

Rochester, NY

+ Matthew J. Barry, DO

Staff Psychiatrist

VA Outpatient Clinic

Rochester, NY

\* David Buyck, PhD

+ Director, Mental Health Integration

VISN 6 Lead, Primary Care-Mental Health

Integration

VA Medical Center

Salem, VA

\* Katherine Dollar, PhD

+ Clinical Coordinator

VISN 2 Center for Integrated Healthcare (CHI)

VA Western New York Healthcare System

Buffalo, NY

\* Margaret Dundon, PhD

+ Director of Clinical Operations

VISN 2 Center for Integrated Healthcare (CHI)

VA Western New York Healthcare System

Buffalo, NY

\* Deborah Finnell, DNS

+ Nurse Researcher

VISN 2 Center for Integrated Healthcare (CHI)

\* Sarah Lucas Hartley, PhD

+ Health Behavior Coordinator

Health Promotion and Disease Prevention Program

VA Medical Center

Salem, Virginia

\* David Hunsinger, MD, MSHA

+ Medical Director

VA Outpatient Clinic

Binghamton, NY

\* Lisa Kearney, PhD

Integrated Care Coordinator

VA Central Office – Office of Mental Health

Services

Washington, DC

\* Johanna Klaus, PhD

+ Behavioral Health Lab Director

Behavioral Health Specialist

VA Medical Center

Philadelphia, PA

\* Rivkah Lindenfeld, RN, PhD

National Program Manager

Employee Education System NEERC

Northport, NY

\* Andrew Pomerantz, MD

+ Director, Integrated Care and Telehealth

VA Medical Center

White River Junction, VT

Planning Member for ACCME

\* Joseph Stocchetti, CSW-R

Program Manager

VA Western New York Healthcare System

VA Western New York Healthcare System  
Buffalo, NY  
Planning Member for ANCC

+ Mary Schohn, PhD  
Lead-Mental Health Transformation Initiative  
Office of Healthcare Transformation  
Department of Veterans Affairs Central Office  
Washington, DC

\* Laura O. Wray, PhD  
+ Director of Education Operations  
VISN 2 Center for Integrated Healthcare (CHI)  
VA Western New York Healthcare System  
Buffalo, NY  
Planning Member for APA

Buffalo, NY  
Planning Member for ASWB

### **EES Program Staff**

Rivkah Lindenfeld, RN, PhD  
National Program Manager  
Northport Employee Education Resource Center  
Northport, NY

Veronica Grooms  
Project Support Assistant  
Northport Employee Education Resource Center  
Northport, NY

### **Deadline Date**

Please register by on Monday, February 7, 2011. Information on participation may be obtained from Randy Allen (716) 862-8525 or email [randy.allen@va.gov](mailto:randy.allen@va.gov)

### **Cancellation Policy**

Those individuals who have been accepted to attend and need to cancel for any reason, please notify Randy Allen immediately by phone (716) 862-8525, FAX (716) 862-7329, or email [randy.allen@va.gov](mailto:randy.allen@va.gov).

It is your responsibility to cancel any hotel reservations or other travel arrangements that you have made.

### **The Rehabilitation Act of 1973 as Amended in 1998**

The Employee Education System wishes to ensure no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals participating in its educational activities, because of the absence of auxiliary aids and services. If you require any special arrangements to attend and fully participate in this educational activity, please contact Randy Allen, Training Specialist, Buffalo VAMC, at (716) 862-8525 ext.2889, or e-mail: [randy.allen@va.gov](mailto:randy.allen@va.gov)

## Disclosure Statement

The VA Employee Education System (EES) must ensure balance, independence, objectivity, and scientific rigor in all of its individually sponsored or jointly EES sponsored educational activities. All prospective faculty and planning committee members participating in an EES activity must disclose any relevant financial interest or other relationship with: (a) the manufacturer(s) of any commercial product(s) and / or provider(s) of commercial services discussed in an educational presentation, and (b) any commercial supporters of the activity. Relevant financial interest or other relationship includes, but is not limited to, such things as personal receipt of grants or research support, employee or consultant status, stockholder, member of speakers' bureau, within the prior 12 months. EES is responsible for collecting such information from prospective planners and faculty, evaluating the disclosed information to determine if a conflict of interest is present and, if a conflict of interest is present, to resolve such conflict. Information regarding such disclosures and the resolution of the conflicts for planners and faculty shall be provided to activity participants. When an unlabeled use of a commercial product or an investigational use not yet approved by the FDA for any purpose is discussed during an educational activity, EES shall require the speaker to disclose that the product is not labeled for the use under discussion or that the product is still investigational.

The faculty and planning committee members reported that they had no relevant financial relationships with commercial entities in any amount that occurred within the past 12 months that create a conflict of interest.

This activity includes no discussion of uses of FDA regulated drugs or medical devices which are experimental or off-label.

**\* The ACCME defines "relevant financial relationships" as financial relationships in any amount occurring within the past 12 months that creates a conflict of interest.**